SEKOLAH SISWAZAH

ORGANIZATIONAL BEHAVIOR AND DEVELOPMENT

PN 5013

P.M. ALIAS RAMLI

FINAL EXAMINATION

DUE DATE: 26TH SEPTEMBER 2001

FORMAT: TAKE-HOME

INSTRUCTIONS:

- Answer any 5 questions
- All answers to be typed, A4 paper, 11 font size & 1.5 spacing.
- Length of each answer to be between 3 and 4 pages.
- All answers are in students' own words except for direct quotations.
- Quality is more important than quality and points will be based more on individual creativity.
- All answers are to be submitted to the address (attached) LATEST by WEDNESDAY the 26th of September at 6:00 P.M.
QUESTION 1

"There is no such thing as management and organizational behavior. If you can collect enough money and gather good people, you can do anything. It is a big fault to think that you can learn how to manage people in a business school".

Comment by quoting relevant theories as well as examples from your organization.

Mosuru Ibuka, Cofounder of SONY.

QUESTION 2

Using the 'Point-Counter Point' on Page 375 of the Text (edition 9), discuss the points as they apply to the local known culture and to your own organization.
QUESTION 3

Refer to Mintzberg's Managerial Roles. Study it and discuss the following points:

- Which of these roles do you consider the most important.

- Which are the biggest time – wasters.

- What role/s would you spend most of your time on if you had the choice.

- What are the implications for local managers in your own organization.

QUESTION 4

Write a paper to discuss the following:

- The formal and Informal groups you belong to AT WORK.

- Choose ONE Formal Group that you belong to AT WORK, describe and discuss:
  
  o The structure of the group
  
  o The External Conditions imposed on that group and their effects on the group's Performance and Satisfaction.
QUESTION 5

With the relevant SECTIONS IN YOUR Text as a basis, discuss the following statement.

"Knowledge exists within the individual and it is the Knowledge Worker who will add value and thus, flourish in today's and tomorrow's Learning Organization."

QUESTION 6

"As a student and practitioner of Organizational Behavior, you have to be a wiser (than the average person) consumer of research data, findings and conclusions."

Discuss the statement by quoting examples of such research.

QUESTION 7

Analyze you organization's culture and how it is transmitted to employees in the form of stories, rituals, material symbols and language.